

ROBERT W. NICELY III

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- Skills**
- Ability to interview users for conformance and/or improvement opportunities.
 - Writing up documentation on current systems, processes, test methods and user manuals.
 - Functions independently or as part of a team to make process or cost improvements.
- Experience**
- **Senior Programmer/Data Analyst/Systems Engineer**, for Bulk Molding Compounds, Inc., working on process improvements on the Enterprise Resource System (ERP), as well as, network support. This included working on and maintaining network security applications, email system, troubleshooting network & computer problems and implementing process improvements. I assisted the company in the pursuit of efficient quality and manufacturing systems by being an ISO/TS internal auditor, developing a calibration system and working on cost cutting teams. (Spring 92 – Feb 2009)
 - **Graduate Assistant**, in the Information Systems & Operations Management Department at the University of Toledo. Taught computer software lab classes, and compiled data and researched information on the determinants and effectiveness of product development processes in small and medium size manufacturing firms & current trends in information systems in the 90's, (Spring 90 – Spring 94)
 - **Military Communications Technician**, with a "Secret" security clearance in United States Army. I've worked in Maintenance, Engineering, Mechanized Infantry and Military Intelligence units during my tenure. The key positions held include Battalion Calibration Coordinator, Alcohol and Drug Coordinator, Housing NCO, Squad Leader, Barracks NCO and Battalion NCO Maintenance Supervisor in the area of communications. My responsibilities were procuring parts, troubleshooting systems and training personnel. I specialized in the area of refurbishing and setting up communication shops and maintenance programs. I've received the Army Commendation (2), Army Achievement (3), and many letters of appreciation for my work in this area (1983-1989).
- Computer Skills**
- dBase IV, Foxpro, MS Word, MS Excel, Trend Micro, Microsoft Exchange, Vpro 5/BBJ
 - E-Synergy (Customer Resource Management Program), Visio, Gagepack, R&Rpack
 - Powerways (Documentation System), Netbeans IDE Development Software, SQL
 - MS Access, MS FrontPage, Dreamweaver, Gentran (EDI)
- Education**
- Network Security classes @ Owens Community College (Fall of 2004)
 - Graduate classes in Manufacturing Management at the University of Toledo. (Spring 90 – Spring 94)
 - B.S., Electrical Engineering with a minor in Control Systems, Michigan Technological University (1983)
 - A.S., Engineering, Monroe County Community College (1979)
 - Certified Quality Engineer – ASQ (1996)
 - Certified in Production and Inventory Management – APICS (1999)
 - Certified Quality Auditor – ASQ (1997)
- Activities**
- Member of Infragard (Cooperative between business & FBI to protect Infrastructure)
 - Member of APICS (Association for Operations Management)
 - Advancement and Awards Chair for Cub Scout Pack 97 & Service Projects Coordinator